

GOBINDER CHOPRA, MD & ASSOCIATES

BOARD CERTIFIED IN NEUROLOGY

OFFICE POLICIES

1. Office hours are: Monday through Thursday from 7:00 a.m. to 5:30 p.m. The office is closed on Friday Saturday and Sunday. There is a physician on call for the office 24 hours a day, seven days a week.
2. All patients are given the necessary time and attention at each visit therefore you may experience wait times beyond the scheduled appointment. If calling and you receive our voicemail please leave a detailed message. All calls are returned within 48 hours. If your call is urgent, please inform the operator so that she may direct you to the proper person. **IF YOUR SITUATION IS LIFE THREATENING, PLEASE CALL 911, OR GO TO THE NEAREST EMERGENCY ROOM.**
3. Please call at least 24 hours in advance to cancel or reschedule an appointment or you may incur a \$50 no-show charge.
4. No Children are allowed when TESTING. You must comply with all testing instructions or your appointment will be rescheduled. There are no exceptions.
5. Completion of and Signatures for the entire “New Patient Packet” are required. You must have a valid photo ID and insurance cards at time of service. You are required to sign in upon arrival and you must sign your superbill after each visit.
6. You must bring a Translator (If not fluent in English). A witness or guardian is required if medically necessary. If being transported an attendant must accompany you for the entire visit. We will not assist in transporting, lifting or physically supporting patients who are not able to move independently. Your appointment will be rescheduled.
7. Compliance is not negotiable. Any act of Non-Compliance will result in immediate termination of care with no exceptions.
8. PER NRS 629.051 Healthcare records may be destroyed after 5 years.

Patient Signature

Date

By signing I confirm to have read, I understand and agree to all terms and will comply.

Please Visit our Website:

WWW.Chopramd.com